

Brokers in line for top award

A SOUTH Devon south west insurance brokers has been nominated for a top award.

The Pavey Group is in the running for receiving significant national recognition as Independent Regional Broker of the Year.

The company's commitment to putting the needs of their customers at the very heart of their business will be acknowledged industry-wide as one of just six candidates short-listed for this honour at the prestigious Insurance Times Awards ceremony in December.

Group chairman Michael

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Chief Reporter

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Pavey, (*pictured right*), who started the business in 1972 to provide independent insurance and financial services advice within the South Devon area, said: "We stand or fall on our reputation with our customers. We invest heavily in our people by providing good training programmes, motivating them and creating a 'second family' feel about their work environment. We have ongoing procedures to

measure clients' satisfaction and testament to this are our high business retention rates and the compliments our staff regularly receive."

All Pavey offices in Torquay, Exeter, Totnes and Teignmouth have also been awarded the Investors in People accreditation, confirming their success in training, motivating their staff, and providing business excellence to their customers throughout the southwest region.

For more information about the Pavey Group see www.paveygroup.co.uk

